**Product Information**

**Item Number**: 607  
**Product Name**: Metro Commuter Crossbody Bag  
**Price**: $60  
**Brand**: UrbanNomad  
**Category**: Crossbody Bags  
**Features**:

* **Durable Material**: Made from high-quality canvas for durability and water resistance.
* **Compact Design**: Lightweight and compact, perfect for daily commuting and travel.
* **Multiple Compartments**: Includes a main compartment, front pocket, and hidden back pocket for organized storage.
* **Adjustable Strap**: Adjustable shoulder strap for a comfortable fit.
* **Anti-Theft Features**: Hidden zippers and RFID-blocking pocket for added security.
* **USB Charging Port**: Built-in USB charging port for convenient device charging on the go.

**Technical Specs**:

* **Best Use**: Daily commuting, travel
* **Capacity**: 12 liters
* **Material**: Canvas
* **Dimensions**: 16 inches x 10 inches x 5 inches (Length x Width x Height)
* **Weight**: 1 lb
* **Color Options**: Black, Grey, Olive Green, Navy Blue
* **Warranty**: 2-year limited warranty

**User Guide**

Thank you for choosing the Metro Commuter Crossbody Bag. This user guide provides instructions on how to use and maintain your crossbody bag effectively. Please read this guide thoroughly before using the crossbody bag.

**Package Contents**

Ensure that the package includes the following components:

* Metro Commuter Crossbody Bag
* User Guide

If any components are missing or damaged, please contact our customer support immediately.

**Using the Crossbody Bag**

**Step 1: Packing the Crossbody Bag**

* Open the main compartment using the zipper.
* Organize your belongings using the multiple compartments and pockets.
* Use the hidden back pocket for valuables and the RFID-blocking pocket for cards.

**Step 2: Adjusting the Strap**

* Adjust the shoulder strap to fit comfortably across your body.
* Ensure the crossbody bag sits comfortably on your back or chest.

**Step 3: Using the USB Charging Port**

* Connect your power bank to the built-in USB charging port inside the bag.
* Thread your charging cable through the port for easy access to your device.

**Maintenance and Care**

* Clean the exterior with a damp cloth and mild soap.
* Avoid using harsh chemicals or abrasive cleaners.
* Store the crossbody bag in a cool, dry place away from direct sunlight.
* Check the zippers and strap regularly for any signs of wear and tear.

**Cautions**

1. **Overpacking**: Do not overpack the crossbody bag to avoid damaging the zippers and seams.
2. **Weight Limit**: Adhere to the recommended weight limit to prevent strain on the strap and seams.
3. **Water Resistance**: While the exterior is water-resistant, avoid submerging the crossbody bag in water.
4. **Handle with Care**: Avoid dragging the crossbody bag on rough surfaces to prevent scratches and damage.
5. **Storage**: Store the crossbody bag in a cool, dry place to prevent mold and mildew growth.

**Warranty Information**

* **Warranty Duration**: The Metro Commuter Crossbody Bag is covered by a 2-year limited warranty from the date of purchase.
* **Warranty Coverage**: The warranty covers manufacturing defects in materials and workmanship, including issues such as seam separation, zipper malfunction, or strap defects.
* **Exclusions**: The warranty does not cover damages caused by improper use, accidents, normal wear and tear, unauthorized modifications, or failure to follow care and maintenance instructions.
* **Warranty Claim Process**: In the event of a warranty claim, please contact our customer support with your proof of purchase and a detailed description of the issue. Our support team will guide you through the necessary steps to assess the claim and provide a resolution.
* **Warranty Remedies**: Depending on the nature of the warranty claim, we will either repair or replace the defective product. If the exact product is no longer available, we may offer a comparable replacement at our discretion.
* **Limitations**: The warranty is non-transferable and applies only to the original purchaser of the Metro Commuter Crossbody Bag. It is valid only when the product is purchased from an authorized retailer.
* **Legal Rights**: This warranty gives you specific legal rights, and you may also have other rights that vary by jurisdiction.

For any warranty-related inquiries or to initiate a warranty claim, please contact our customer support using the provided contact information. Please retain your proof of purchase as it will be required to verify warranty eligibility.

**Return Policy**

* **If Membership status "None"**: Returns are accepted within 30 days of purchase, provided the crossbody bag is unused, undamaged, and in its original packaging. The customer is responsible for the cost of return shipping. Once the returned item is received, a refund will be issued for the cost of the item minus a 10% restocking fee. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.
* **If Membership status "Gold"**: Returns are accepted within 60 days of purchase, provided the crossbody bag is unused, undamaged, and in its original packaging. Free return shipping is provided. Once the returned item is received, a full refund will be issued. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.
* **If Membership status "Platinum"**: Returns are accepted within 90 days of purchase, provided the crossbody bag is unused, undamaged, and in its original packaging. Free return shipping is provided, and a full refund will be issued. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.

**Reviews**

1. **Rating**: 5  
   **Review**: The Metro Commuter Crossbody Bag is perfect for my daily commute. It's lightweight, durable, and has plenty of compartments for organization. Highly recommend it!
2. **Rating**: 4  
   **Review**: I love the Metro Commuter Crossbody Bag, but I wish it had a bit more padding on the strap. Overall, it's a great crossbody bag for the price.
3. **Rating**: 5  
   **Review**: This crossbody bag is perfect for short trips and daily use. The anti-theft features are a great addition for peace of mind.
4. **Rating**: 4  
   **Review**: The Metro Commuter Crossbody Bag is very sturdy and stylish. However, I found the USB charging port a bit tricky to use at first. Still, it's a great buy!
5. **Rating**: 5  
   **Review**: Excellent crossbody bag! It's spacious, easy to handle, and the water-resistant exterior is a great feature. I would definitely buy it again.

**FAQ**

1. **How easy is it to adjust the strap on the Metro Commuter Crossbody Bag?**  
   The Metro Commuter Crossbody Bag features an adjustable shoulder strap, making it easy to customize the fit for comfort.
2. **Can the Metro Commuter Crossbody Bag fit a tablet?**  
   Yes, the main compartment is spacious enough to fit a tablet up to 10 inches.
3. **Is the Metro Commuter Crossbody Bag water-resistant?**  
   Yes, the exterior of the Metro Commuter Crossbody Bag is made from water-resistant canvas to protect your belongings from moisture.
4. **What is the weight capacity of the Metro Commuter Crossbody Bag?**  
   The Metro Commuter Crossbody Bag has a capacity of 12 liters and can hold up to 12 lbs of weight.
5. **How do I clean the Metro Commuter Crossbody Bag?**  
   Clean the exterior with a damp cloth and mild soap. Avoid using harsh chemicals or abrasive cleaners.